

The Hollies Patient Forum

Notes of the Steering Group meeting held on October 1st 2018

Present: 8 members attended with Dr Harvey (GP) and Louise Owen (Practice Manager)

Minutes of the Meeting 4 June and Matters arising

Concern has been expressed about the practice website. Louise reported that it needed updating and reviewing – it is on her to do list!

HPF Membership

Mike Loughlin has resigned as Vice Chair but will remain a member. The group recorded their appreciation for all the hard work he has done over many years. Andrew Spooner was elected to succeed him.

Two patients have enquired about joining the Group. The Chair will meet them and we hope to welcome them to our December meeting.

Neighbourhood Meetings

A communication about the meeting of the Porter Group Neighbourhood PPG of which the Hollies is a member had been sent out. Discussion concentrated on the high proportion of elderly patients in our area but we are also aware of the need for care of younger people, especially on mental health issues. Such neighbourhood groups will not replace separate Patient Forums but may result in some joint initiatives though Dr Harvey pointed out that there was only very limited funding available.

At a meeting of the CCG (Clinical Commissioning Group) discussion centred on cover provided by the voluntary sector.

A further meeting was about the Integrated Care System “Health and Care Working Together in South Yorkshire and Bassetlaw” covering health and care of some 1.5 million people. The aim is to “better join up GPs and hospitals, physical and mental healthcare, social care and the NHS and give our patients seamless care”. For more information click on

<https://www.healthandcaretogethersyb.co.uk/>

Report from Practice Manager

Building works

The electrician has advised that dimming the lights would make some areas too dark.

The wi-fi has been upgraded. A quote for better sound proofing in the basement is due.

The difficulty patients in wheel chairs or with trolleys have opening some of the doors has been noticed. Louise Owen will look at possible push button systems.

Staff

Dr O'Connor will reduce his work load from 8 to 6 sessions per week but as Dr Hall will increase from 6 to 8 sessions this will maintain the availability of appointments.

Dr Harvey explained the range of duties of the "Admin GP" which takes a whole day and will now be renamed "Doctor in Charge".

Louise Owen commented on issues of zero tolerance. One patient who was abusive to a GP has been removed from our list.

Dr Harvey reported on the work being carried out by the pharmacist Andy Adams (whom we share with two other surgeries) including prescription reviews and drug monitoring.

It was noted that Lo's Pharmacy run awareness campaigns on issues such as alcohol awareness and portion sizes. It was suggested that we might try and link in with future topics with information on the HPF notice board. It is hoped to develop this idea to incorporate in the 2019 HPF Action Plan.

HPF Action Plan for 2019

A small group will prepare a draft plan to be circulated before the next meeting

Dates and times of next meetings

Meetings will continue to be on a Monday evening at 6.15 pm and are scheduled as follows:

December 10th 2018, March 11th 2019, June 3rd 2019, September 16th 2019(to be confirmed)

Sarah Bowler
Chair